MS10997C - Office 365 Administration and Troubleshooting

Microsoft - Microsoft 365 - Virtualizzazione e Cloud

Durata:	Lingue:	Certificazione:
3 Giorni	**Italiano**	**-**

Descrizione del corso

This is a three-day course that targets the needs of information technology (IT) professionals who take part in administering, configuring, troubleshooting, and operating Office 365 services, including its identities, dependencies, requirements, and supporting technologies. This course focuses on skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business. It also covers security and compliance features of Office 365.

Programma

1. Office 365 services overview
    - Overview of Office 365 services
    - Office 365 licensing overview
    - Office 365 tenant configuration
    - Office 365 clients
2. Office 365 administration, tools, and techniques
    - Managing Office 365 with administrative portals
    - Managing Office 365 with Windows PowerShell
    - Managing administrative access in Office 365
    - Troubleshooting administration in Office 365
3. Administering and troubleshooting directory synchronization and directory objects
    - Directory synchronization and federation overview
    - Azure AD Connect management

- Managing users and groups objects in Office 365
- Troubleshooting objects and directory synchronization in Office 365

4. Administering and troubleshooting Microsoft Exchange Online
    - Overview of Exchange Online management
    - Administering Exchange Online recipients
    - Administering client access policies in Exchange Online
    - Troubleshooting Exchange Online
5. Administering and troubleshooting Skype for Business
    - Skype for Business management overview
    - Administering users and connectivity in Skype for Business
    - Troubleshooting Skype for Business
6. Administering and troubleshooting SharePoint Online
    - SharePoint Online management overview
    - Administering SharePoint Online site collections
    - Administering external users in SharePoint Online
    - Configuring OneDrive for Business
    - Troubleshooting SharePoint Online
7. Planning and deploying Office 365 ProPlus
    - Overview of Office 365 ProPlus
    - Managing user-driven Office 365 ProPlus deployments
    - Troubleshooting Office 365 ProPlus deployments
8. Administering and troubleshooting compliance and security in Office 365
    - Overview of compliance features in Office 365
    - Administering Azure Rights Management in Office 365
    - Administering compliance features in Office 365
    - Configuring and administering email security in Office 365
    - Troubleshooting Office 365 compliance and protection