ITIL4-DPI - ITIL®4 Strategist - Direct, Plan and Improve (DPI)

ITIL® - - Project Management e Best Practice

Durata:	Lingue:	Certificazione:
3 Giorni	**Italiano**	**ITIL® 4 Managing Professional - ITIL® 4 Strategic Leader**

Descrizione del corso

ITIL® 4 Strategist Direct Plan and Improve (ITIL 4 DPI) is the universal module, that is a key component of both, ITIL 4 Managing Professional and ITIL 4 Strategic Leader streams. The module covers the influence and impact of Agile and Lean ways of working, and how they can be leveraged to an organization's advantage. In order to access ITIL® 4 Strategist Direct, Plan & Improve course and exam, you must have obtained ITIL® 4 Foundation certificate. The certification exam will be taken by the participants at the end of the course. The course includes the official teaching material and the related exam in electronic format. ITCore Group is a Reseller of Accredited ITIL® training courses provided by Green Mill Solutions, accredited ATO by Peoplecert. ITIL® is a registered trademark of AXELOS Limited, used under permission of AXELOS Limited. All rights reserved. All AXELOS Limited related training courses (ITIL® and PRINCE2®) will only be delivered including certification exams.

Programma

- Introduction
- Key concepts of DPI
- Key principles and methods of Direction and Planning
- Governance, Risk and Compliance
- Continual improvement
- Communication and organizational Change Management
- Measurement and reporting
- Value streams and practices