



## IT-CLICA - Implementing Cisco Collaboration Applications

Cisco - CCNP Collaboration - Networking

Durata:

**5 Giorni**

Lingue:

**Italiano**

Certificazione:

**Cisco Certified Network Professional Collaboration**

## Descrizione del corso

### Course Overview

The Implementing Cisco Collaboration Applications (CLICA) training teaches you the knowledge and skills to configure and troubleshoot Single Sign-On (SSO), Cisco Unity Connection and Cisco Unity Express, and Application clients. Topics covered include streamlining communication procedures, strengthening compliance measures, and enhancing communication systems and devices. This course also earns you 40 Continuing Education (CE) credits towards recertification.

### How You'll Benefit

This course will help you:

- Learn to implement and troubleshoot voice mail and Interactive Voice Response (IVR) solutions using Cisco Unity Connections and Cisco Unity Express
- Prepare for the 300-810 CLICA exam

## Programma

- - Configure Cisco Unity Connection integration
  - Configure and troubleshoot Cisco Unity Connection and Cisco Unity Connection call handlers
  - Configure and troubleshoot Cisco Unity Express
  - Describe SSO for Cisco Unified Communications applications
  - Describe how Cisco Jabber and Cisco Unified Communications Manager

### ITCore Group

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IM and Presence are integrated with other Cisco or third-party applications

- Customize the Cisco Unified Communications Manager IM and Presence and Cisco Jabber functionality
- Configure and troubleshoot Chat rooms and message archiving
- Troubleshoot Cisco Jabber and Cisco Unified Communications Manager IM and Presence
- Integrate Cisco Unified Attendant Console Advanced with Cisco Unified Communications Manager and Cisco Unified Communications Manager IM & Presence server
- Configure call recording and monitoring

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