

PL-7008 - Create agents in Microsoft Copilot Studio

Microsoft - Microsoft Copilot - Artificial Intelligence

Durata:	Lingue:	Certificazione:
1 Giorno	**Italiano**	**-**

Descrizione del corso

In this learning path, you will learn how to create custom copilots with Copilot Studio and will get the opportunity to practice your skills in a guided project.

PREREQUISITES:
Candidates for this credential should be familiar with data modeling concepts in Microsoft Dataverse and with Copilot Studio.

Programma

Module 1:Build an initial agent with Microsoft Copilot Studio

- Introduction
- Agent creation
- Agent creation using conversational builder
- Generative Answers
- Deploy agents
- Check your knowledge

Module 2:Manage topics in Microsoft Copilot Studio

- Introduction
- Work with agent topics
- Branch a topic
- Create topics for existing support content

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- Work with system fallback topics
- Manage topics
- Check your knowledge

Module 3:Work with entities and variables in Microsoft Copilot Studio

- Introduction
- Work with entities
- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics
- Check your knowledge

Module 4:Enhance Microsoft Copilot Studio agents

- Introduction
- Use Power Automate to add actions
- Agent actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Trigger types
- Analyze agent performance
- Check your knowledge

Module 5:Create an agent with Microsoft Copilot Studio and Dataverse for Teams

- Introduction
- Create your first agent
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new agent
- Check your knowledge

Module 6:Guided Project – Create agents with Microsoft Copilot Studio

- Introduction
- Prepare
- Exercise – Create custom tables
- Exercise – Build an agent in Microsoft Copilot Studio with the new AI capabilities
- Exercise – Create and manage topics
- Exercise – Set up Generative AI
- Check your knowledge